MCN Digital Phone Service Voicemail Instructions

Access voicemail by dialing *97 or dial your number then press * while your greeting is playing

Main Menu



1. Hear Your Messages

- 1 Start reverse playback
- 2 Stop/resume playback
- 3 Start fast-forward playback
- 4 Hear the message again
- Play message with envelop information (date, caller-ID).
- 6 Move or copy

To move message, press **1.**To copy message, press **2.**To record a comment, press **3.**

- 7 Delete
- 8 Call back

To confirm the callback, press 1.

To cancel the callback, press *.

- 9 Skip
- Help

2. Change Your PIN

Enter your new access code.

- 1 Use the access code.
- * Return to the main menu without using the new access code.

4. Record a Greeting

Record your greeting* and press the # sign. Then choose from the following options:

- 1 Listen to recording
- Use recording
- 3 Record again
- 4 Delete recording

*You can record up to five greetings.

Star code: *98

9. Select a Mailbox Greeting

Choose a greeting from the list provided by PBX. You can have up to five choices:

- 1 Greeting 1
- 2 Greeting 2
 - .
- 9 Greeting 5

3. Record Your Name

Record your name and press the # sign. Then choose from the following options:

- 1 Listen to recording
- 2 Use recording
- 3 Record again
- 4 Delete recording

5. Record a Message

Record your message and press the # sign. Then choose from the following options:

- 1 Move message
- 2 Copy message

Leaving a Message

Leave a Message After the Recording

- 1. Leave message.
- 2. Press the # key.

Skip Recording and Leave a Message

- 1. Press the # key.
- 2. Leave message.
- 3. Press the # key.

- 1 Delete message.
- 2 Record the message again.
- Mark the message as urgent.
- 4 Mark the message as private.
- Send the message and go to operator.
- 9 Send the message and hang up.

Speak to the Operator

1. Press 0.

Log into the Mailbox

- 1. Press the * key.
- 2. Enter PIN.

This brings you to the main menu of the voicemail system.