

MCN DSL Month to Month Order Form

Last Updated Tuesday, 01 September 2009

MCN ONLY

Order Mgr_____

Order #_____

VPI/VCI_____

Due Date_____

PLATID_____

MCN DSL Order Form 1.5

MONTH TO MONTH SERVICE

This is a binding contract.

Please read it carefully

To order DSL Service, please print and complete the form.

You will also need to complete a DSL Contract before MCN can order your DSL service.

You can download this order form as a PDF file [MCN Order Form as PDF File](#)

Please return both forms to MCN:

By Mail

MCN attn: DSL Orders

P.O. Box 2445

Mendocino, CA 95460

By Fax

Last page of signed contract

and order form

707-937-0733

In Person

MCN

10700 Ford Street

Mendocino

Your Name : _____

Identify the Phone Number for Service

Please list the ten digit phone number, including area code for which you are requesting service:

_____-_____-_____-_____-_____-_____-_____-_____-_____-_____-

Choose A Level Of Service

Please choose only One of the four Levels of Service by initializing by that service.

Service Name
Download Speed
Upload Speed
IP

Month to Month Price

Dynamic

IP Service

1. _____

Residential Basic DSL

MONTH to MONTH

Up to 1.5mbps*

128kpbs to 384kpbs

One Dynamic

\$34.99

2. _____

Residential Advanced DSL
MONTH to MONTH

1.5mbps to 3.0mbps

384kpbs to 512kpbs

One Dynamic

\$39.95

3. _____

Business Basic DSL
MONTH to MONTH

384kpbs to 1.5mbps

128kpbs to 384kpbs

One Dynamic

\$44.95

4. _____

Business Advanced DSL
MONTH to MONTH

1.5mbps to 3.0mbps

384kpbs to 512kpbs

One Dynamic

\$49.95

5. _____

Residential Premium DSL
MONTH to MONTH

1.5mbps to 6.0mbps

384kbps to 608kbps

One Dynamic

\$44.95

6. _____

Business Premium DSL
MONTH to MONTH

1.5mbps to 6.0mbps

384kbps to 608kbps

One Dynamic

\$64.95

*Customers who are less than 11,100 cable feet from the central office receive a guaranteed minimum download speed of 384kbps on Basic service.

Choose A Modem MCN offers single ethernet port modems or four port/wireless access modems.

_____ Single Port Modem (\$39.95 plus tax/shipping)

_____ Four Port/Wireless Access Modem (\$99.95 plus tax)

Current MCN Month to Month DSL Service Provisions

Following are the current DSL Service Provisions. These are subject to change as is

noted in section IA of the MCN Contract.

All MCN accounts are covered by the MCN Acceptable Use Policy.

Customer MUST have AT&T phone service on requested phone number

Minimum charge is a one month commitment.

Customer may, one time, move to promotional one year contract from a month to month contract.

Customer must maintain working AT&T phone line and AT&T local phone service at all times or DSL service will not work. In all such cases, early termination fees apply. Customer should notify MCN if there are two-line phone jacks involved in their DSL order.

An MCN provided modem for DSL service is available at a sale price of \$39.95 plus tax/\$99.95 plus tax.

Data transfer rates between customer NIC and DSL Central Office or remote terminal are influenced by several factors including line quality and loop length. 10% to 20% protocol overhead is considered normal. Actual rates above 80% of listed minimum transfer rate are considered acceptable.

Customer must identify servers on DSL lines. Customer may be subject to further charges for excessive bandwidth if servers impact the MCN network

In the event AT&T terminates MCN's access to wholesale DSL, MCN may terminate this agreement.

MCN is not responsible for outages not reported by the customer.

Customer is responsible for all aspects of the local area network and inside phone wiring at their site. Customer computer must have ethernet card in order to use DSL. DSL will not work if more than five jacks are used on the same phone line.

Customer will be billed five days after DSL circuit due date unless customer notifies MCN of technical problems.

Subscriber

By: _____
signature

Name: _____
print