

MCN Static Order Page

Last Updated Tuesday, 01 September 2009

MCN STAFF ONLY

PLAT ID _____

Order MGR _____

ORDER # _____

VCI/VPI _____

Due DATE _____

MCN DSL STATIC IP Order Form 1.14

This is a binding contract. Please read it carefully

To order DSL Service, please print and complete the form.

You will also need to complete a DSL Contract before MCN can order your DSL service.

You can download this order form as a PDF file [MCN Order Form as PDF File](#) Please return both forms to MCN:

By Mail

MCN attn: DSL Orders

P.O. Box 2445

Mendocino, CA 95460

By Fax

Last page of signed contract

and order form

707-937-0733

In Person

MCN

10700 Ford Street

Mendocino

Your Name : _____
Identify the Phone Number for Service

Please list the ten digit phone number, including area code for which you are requesting service:

_____-_____-_____-_____-_____-_____-_____-_____-_____-_____-
Choose A Level Of Service

Please choose only One of the Seven Levels of Service by initializing by that service.

MCN Basic DSL service is the most common selection.

Service Name
Download Speed
Upload Speed
IP
Introductory

Monthly Price

StaticIP Service
1._____
MCN Express-S
Up to 1.5mbps*
128kbps to 384 kbps
5-13
\$44.95

2._____
Pro-S
1.5mbps to 3.0 mbps

384kbps to 512kbps
5-13
\$49.95

3. ____
MCN Premium-S
1.5mbps to 6.0mbps
384kbps to 608kbps
5-13
\$59.95

*Customers who are less than 11,100 cable feet from the central office receive a guaranteed minimum download speed of 384kbps on Basic service.

Choose A Modem MCN offers single ethernet port modems or four port/wireless access modems.

____ Single Port Modem (\$39.95 plus tax/shipping)

____ Four Port/Wireless Access Modem (\$99.95 plus tax)

Current MCN DSL Service Provisions Following are the current DSL Service Provisions. These are subject to change as is noted in section IA of the MCN Contract.

All MCN accounts are covered by the MCN Acceptable Use Policy.

Phone service must be in North Coast Business Special (707-964, 707-962, 707-961, 707-937)

Introductory pricing requires a one year commitment and a signed DSL Contract.

Early termination results in a charge of the difference between the promotional rate and the month to month rate for the length of service or remainder of charges on one year contract, whichever is less.

MCN reserves the right to void the introductory price if service is moved or service level is changed.

In the event AT&T terminates MCN's access to wholesale DSL, MCN may terminate this agreement.

After one year commitment is complete, pricing reverts to month to month pricing at then current price. Current month to month prices are Express-S \$54.95; Pro-S \$59.95; Business Premium \$64.95. MCN may, at its discretion offer "re-term" pricing for a committed second year of service.

Customer must maintain working AT&T phone line and AT&T local phone service or DSL service will not work. In all such cases, early termination fees apply. Customer should notify MCN if there are two-line phone jacks involved in their DSL order.

MCN provided equipment for DSL service is available at a sale price of \$39.95/\$99.95

Data transfer rates between customer NIC and DSL Central Office or remote terminal are influenced by several factors including line quality and loop length. 10% to 20% protocol overhead is considered normal. Actual rates above 80% of listed minimum transfer rate are considered acceptable.

Customer must identify servers on DSL lines. Customer may be subject to further charges for excessive bandwidth if servers impact the MCN network

MCN is not responsible for outages not reported by the customer.

Customer is responsible for all aspects of the local area network and inside phone wiring at their site. Customer computer must have ethernet card in order to use DSL. DSL will not work if more than 5 jacks are used on the same phone line.

Customer will be billed within 5 days after DSL circuit due date unless customer notifies MCN of technical problems.

Circuit is assigned either 1 or 5 Static IP addresses

Subscriber

By: _____

signature

Name: _____

print