

MCN ISDN Order Form

To order ISDN Service, please print and complete this order form.

You will also need to complete a [MCN Contract](#) before MCN can order your ISDN service.

You can download this order form as a PDF file [MCN ISDN Order Form as PDF File](#) Please return both forms to MCN:

By Mail MCN attn:ISDN Orders
POB 2445, Mendocino, CA 95460

By Fax 707-937-0733
Last pg of signed contract & order form

In Person MCN
10700 Ford St, Mendocino

Customer Billing Information

MCN Billing ID (if known):	<input type="text"/>
Customer Name:	<input type="text"/>
Customer's Business Name:	<input type="text"/>
Billing Address:	<input type="text"/>
Billing City/State/Zip:	<input type="text"/> <input type="text"/> <input type="text"/>
Customer Telephone Number:	<input type="text"/>
Customer Email:	<input type="text"/>

Customer Site Information

Access Person Name:	<input type="text"/>
Service Address:	<input type="text"/>
Service City/State/Zip:	<input type="text"/> <input type="text"/> <input type="text"/>
Access Telephone Number:	<input type="text"/>

Customer Option Choices

ipAddressesRequired:	None Six Fourteen
Access Time of Day Pref.:	AM PM
WirePro Plan	YES NO
JackInstall:	YES NO

Current MCN ISDN Service Provisions

Below are the current ISDN Service Provisions. These are subject to change as is noted in section IA of the MCN Contract.

- All MCN accounts are covered by the [MCN Acceptable Use Policy](#).
- ISDN Service Orders require a signed [MCN Contract](#).
- Data transfer rates between customer NIC and ISDN Central Office or remote terminal are influenced by several factors including line quality and loop length. 10% to 20% protocol overhead is considered normal. Actual rates above 80% of listed minimum transfer rate are considered acceptable.
- MCN is not responsible for outages not reported by the customer.
- Customer is responsible for all aspects of the local area network at their site. Customer computer must have Ethernet card in order to use ISDN.
- Circuit is assigned one DHCP IP address or one static IP address if requested.
- \$87.50 monthly price includes the cost of ISDN line to customer's house. If customer fails to pay ISDN charges, customer is responsible for all reconnection charges for ISDN line if line is disconnected.

Subscriber

By: _____
signature

Name: _____
print