

<b>For MCN Only</b>	Order Mgr _____
Order Number:	_____
Order date _____	for estimated Due Date _____
PLAT ID _____	
New # _____	New # _____

**MCN FUSION Order Form 1.9 RESIDENTIAL NEW LINE**  
**This is a binding contract. Please read it carefully**

To order FUSION VOICE AND DSL Service, please print and complete the form. You will also need to complete a letter or authorization MCN Contract if you are a new customer before MCN can order your FUSION service. You can download this order form as a PDF file. Please return all forms to MCN:

<b>By Mail</b>	<b>By Fax</b>	<b>In Person</b>	<b>Scan and E-Mail</b>
MCN attn: Fusion Orders P.O. Box 2445 Mendocino, CA 95460	Last page of signed contract and order form 707-937-0733	MCN 10700 Ford Street Mendocino	Fusion order forms and LOA's can be emailed to fusion@mcn.org



**Exact Name on phone bill:** \_\_\_\_\_

**Contact (if different from above):** \_\_\_\_\_

**Contact e-mail address:** \_\_\_\_\_

**Street Address:** \_\_\_\_\_

**Phone Number:** You'll be assigned a new Fusion phone number by your account manager.

**For Bonded Circuits** please circle arrow for hunting.  
 Primary Line       |       2<sup>nd</sup> Line (Bonded Only)

**Choose A Level Of Service**  
 You are choosing to have MCN order this service for you.

		Service Name	Monthly Price	Fees & Taxes	Setup Fee
<b>FUSION RESIDENTIAL*</b>	_____	Residential FUSION Service	\$54.41	\$9.54	\$35
<b>FUSION RESIDENTIAL BONDED*</b>	_____	Residential FUSION BONDED Service	\$89.17	\$19.36	\$35
<b>STATIC IP ADDRESSES</b>		____1 (\$5)   ____4 (\$10)   ____8 (\$15)			

\*Estimated example total taxes and fees for Fusion as of 7/26/13, subject to change based upon federal, state, local and fee changes.

**Choose A Modem**  
 \_\_\_\_\_ Single Port Modem (\$49.95 + tax/shipping)  
 \_\_\_\_\_ Four Port/Wireless Modem (\$99.95 + tax)  
 \_\_\_\_\_ Bonded Fusion Service Modem (\$129.95 + tax) (ROUTER? Y / N)  
 \_\_\_\_\_ No Modem (I have a FUSION ADSL2+ capable modem already)

## Special Phone Features Choices

Customer Initials	Item
___OFF ___ON	Caller ID Blocking—If turned OFF, people you call with caller ID service will see your name and phone number when you call. If left ON, people you call will see “Private Name/Private Number when you call them. OFF by default
___OFF ___ON	International Calls—OFF by default. There is no charge to enable the capability for international calls. There are charges for actual international calls
___OFF ___ON	Call Waiting
Initial ____	Phone listing: New phone lines cannot be listed in the AT&T white pages. Caller ID will be limited to city and phone number. New Fusion lines cannot accept collect calls.

## Current MCN FUSION Service Provisions

Following are the current FUSION Service Provisions. These are subject to change as is noted in section IA of the MCN Contract. Please initial where items have a space \_\_\_\_ to do that.

Customer Initials	Item
_____	I realize that I will be billed for voice service by MCN as an agent for Sonic Telecom
_____ ANSWERING MACHINE? YES NO	I have a plan if problems or delays occur during my Fusion installation Cell phone# (optional) (____) _____-_____. You need to be present if inside wiring work is part of your install; otherwise, you do need to be at your home by 4 PM on the day of the transfer to confirm that everything is working. If we do not hear from you on your transition day, we will begin billing for the service.
Credit Card Bank Transfer	All FUSION customers <u>must pay by credit card or electronic fund transfer</u> , (circle one). Your service will now be billed from 1 <sup>st</sup> of month to 1 <sup>st</sup> of month. Some pro-rating of your bill will occur when your bill date is changed to the 1 <sup>st</sup> of the month.
_____	Customer is now responsible for all wiring from minimum point of entry phone box (MPOE). MCN does not offer WirePro service but will help you find a wiring consultant. Customer is responsible for all aspects of the local area network at their site. FUSION may not work if more than 5 jacks are used on the same phone line.
_____	Customer should notify MCN if there are two-line phone jacks, or other special phone equipment involved in their FUSION order. For best results, your DSL modem should be six feet away from any device emitting RF signal (TV, stereo speakers, answering machine, UPS etc.). <b><u>DSL is delivered on a “best effort” basis.</u></b>
_____	MCN Support hours are 9 AM to 6 PM Monday through Friday

Data transfer rates between customer premise and Central office are influenced by several factors including line quality and loop length. Customer must identify servers on FUSION lines. Customer may be subject to further charges for excessive bandwidth if servers impact the network. In the event underlying third parties terminate MCN’s access to wholesale FUSION services, MCN may terminate this agreement. All accounts are covered by the MCN Acceptable Use Policy.

Subscriber

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Print Name