

**For MCN Only** Order Mgr. \_\_\_\_\_  
 Order Number: \_\_\_\_\_  
 Order date \_\_\_\_\_ for estimated Due Date \_\_\_\_\_  
 PLATID \_\_\_\_\_

**MCN FUSION Order Form 1.9 RESIDENTIAL**  
**This is a binding contract. Please read it carefully**

To order FUSION VOICE AND DSL Service, please print and complete the form.  
 You will also need to complete a letter or authorization MCN Contract if you are a new customer before MCN can order your FUSION service.

You can download this order form as a PDF file Please return all forms to MCN:

<b>By Mail</b>	<b>By Fax</b>	<b>In Person</b>	<b>Scan and E-Mail</b>
MCN attn: Fusion Orders P.O. Box 2445 Mendocino, CA 95460	Signed order form 707-937-0733	MCN 10700 Ford Street Mendocino	You can scan Fusion order forms and LOA's and email them to fusion@mcn.org

**Exact Name on phone bill:** \_\_\_\_\_

**Contact (if different from above):** \_\_\_\_\_

**Contact e-mail address:** \_\_\_\_\_

**Street Address:** \_\_\_\_\_

**Identify RESIDENTIAL Phone Number for FUSION (circle arrow for hunting)**

Primary Line ➔ | ← 2<sup>nd</sup> Line (Bonded Only)  
 (\_\_\_\_) - \_\_\_\_ - \_\_\_\_ | (\_\_\_\_) - \_\_\_\_ - \_\_\_\_

**Choose A Level Of Service**

You are choosing to have MCN order this service for you.

		Service Name	Monthly Price	Fees & Taxes	Setup Fee
<b>FUSION RESIDENTIAL *</b>	_____	Residential FUSION Service	\$54.41	\$9.54	\$35
<b>FUSION RESIDENTIAL BONDED*</b>	_____	Residential FUSION BONDED Service	\$89.17	\$18.78	\$35
<b>STATIC IP ADDRESSES</b>		___ 1 (\$5)   ___ 4 (\$10)   ___ 8 (\$15)			

\*Estimated example total taxes and fees for Fusion as of 7/26/13 subject to change based upon federal, state, local and fee changes.

**Choose A Modem**

- \_\_\_ Single Port Modem (\$49.95 + tax/shipping)
- \_\_\_ Four Port/Wireless Modem (\$99.95 + tax)
- \_\_\_ Bonded Fusion Service Modem (\$129.95 + tax) (ROUTER? Y / N)
- \_\_\_ No Modem (I have a FUSION ADSL2+ capable modem already)

## Special Phone Features Choices

Customer Initials	Item
___OFF ___ON	Caller ID Blocking—If turned OFF, people you call with caller ID service will see your name and phone number when you call. If left ON, people you call will see “Private Name/Private Number when you call them. OFF by default
___OFF ___ON	International Calls—OFF by default. There is no charge to enable the capability for international calls. There are charges for international calls
___OFF ___ON	Call Waiting
Initial ____	Phone listing: Customer listed status and caller ID info will remain as it is upon transfer of service. Please make any changes to these prior to transfer to Fusion service

## Current MCN FUSION Service Provisions

Following are the current FUSION Service Provisions. These are subject to change as is noted in section IA of the MCN Contract. Please initial where items have a space \_\_\_\_ to do that.

Customer Initials	Item
_____	I realize that I am switching phone companies and will be billed for voice service by MCN as an agent for Sonic Telecom.
_____	Customer is responsible for any obligations you may have with your current phone/internet company. This may include early termination fees or other obligations involved with bundled packages.
_____ ANSWERING MACHINE? YES NO	I have a backup plan for transition down time or if problems come up during the 3-5 hour voice line down time during my transition to Fusion. Cell phone# (optional) (____) _____-_____. You do not need to be present during the transition; however, you do need to be at your home by 5 PM on the day of the transfer to confirm that everything is working. If we do not hear from you on your transition day, we will begin billing for the service.
Credit Card Bank Transfer	All FUSION customers <u>must pay by credit card or electronic fund transfer</u> , (circle one). Your service will now be billed from 1 <sup>st</sup> of month to 1 <sup>st</sup> of month. Some pro-rating of your bill will occur when your bill date is changed to the 1 <sup>st</sup> of the month.
_____	Customer is now responsible for all wiring from minimum point of entry phone box (MPOE). MCN does not offer WirePro service but will help you find an wiring consultant. Customer is responsible for all aspects of the local area network at their site. FUSION may not work if more than 5 jacks are used on the same phone line.
_____	Customer should notify MCN if there are two-line phone jacks or other special phone equipment involved in their FUSION order. For best results, your DSL modem should be six feet away from any device emitting RF signal (TV, stereo speakers, answering machine, UPS etc.). <b><u>DSL is delivered on a “best effort” basis.</u></b>
_____	MCN Support hours are 9 AM to 6 PM Monday through Friday

In the event underlying third parties terminate MCN's access to wholesale FUSION services, MCN may terminate this agreement. All accounts are covered by the MCN Acceptable Use Policy.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Print Name