

For MCN Only Order Mgr. _____

Order Number: _____

Order date _____ for estimated Due Date _____

PLAT ID _____

New # ____-____-____ | New # ____-____-____

MCN FUSION Order Form 1.9 BUSINESS NEW LINE
This is a binding contract. Please read it carefully

To order FUSION VOICE AND DSL Service, please print and complete the form.

You will also need to complete a letter or authorization MCN Contract if you are a new customer before MCN can order your FUSION service.

You can download this order form as a PDF file Please return all forms to MCN:

By Mail

MCN attn: Fusion Orders
P.O. Box 2445
Mendocino, CA 95460

By Fax

Last page of signed
contract
and order form
707-937-0733

In Person

MCN
10700 Ford Street
Mendocino

Scan and E-Mail

You can scan Fusion
documents and e-mail
them to fusion@mcn.org


Exact Name on phone bill : _____

Contact (if different from above): _____

Contact e-mail address: _____

Street Address: _____

Phone Number: You'll be assigned a new Fusion phone number by your account manager.

For Bonded Circuits please circle arrow for hunting.
Primary Line  |  2nd Line (Bonded Only)

Choose A Level Of Service

You are choosing to have MCN order this service for you.

| | | Service Name | Monthly Price | Fees & Taxes | Setup Fee |
|-------------------------------|--------------------------|--|---------------|--------------|-----------|
| FUSION BUSINESS | <input type="checkbox"/> | Business FUSION Service | \$65.13 | \$9.82 | \$35 |
| FUSION BUSINESS BONDED | <input type="checkbox"/> | Business BONDED FUSION Service | \$100.59 | \$19.36 | \$35 |
| STATIC IP'S | <input type="checkbox"/> | ___ 1 (\$10) ___ 4 (\$20) ___ 8 (\$30) | | | |

*Estimated example total taxes& fees for Fusion as of 7/26/13 subject to change based upon federal, state, local & fee changes.

Choose A Modem

___ Single Port Modem (\$49.95 + tax/shipping)

___ Four Port/Wireless Modem (\$99.95 + tax)

___ Bonded Fusion Service Modem (\$129.95 + tax) (ROUTER? Y / N)

___ No Modem (I have a FUSION ADSL2+ capable modem already)

Special Phone Features Choices

| Customer Initials | Item |
|-------------------|--|
| ___OFF ___ON | Caller ID Blocking—If turned OFF, people you call with caller ID service will see your name and phone number when you call. If left ON, people you call will see “Private Name/Private Number when you call them. OFF by default |
| ___OFF ___ON | International Calls—OFF by default. There is no charge to enable the capability for international calls. There are charges for actual international calls |
| ___OFF ___ON | Call Waiting |
| Initial ____ | Phone listing: New phone lines cannot be listed in the AT&T white pages.. New Fusion lines cannot accept collect calls. |

Current MCN FUSION Service Provisions

Following are the current FUSION Service Provisions. These are subject to change as is noted in section IA of the MCN Contract. Please initial where items have a space ___ to do that.

| Customer Initials | Item |
|--|---|
| _____ | I realize that I will be billed for voice service by MCN as an agent for Sonic Telecom |
| _____ ANSWERING MACHINE? YES NO | I have a plan if problems or delays occur during my Fusion installation Cell phone# (optional) (____) _____-_____. You need to be present if inside wiring work is part of your install; otherwise, you do need to be at your home by 4 PM on the day of the transfer to confirm that everything is working. If we do not hear from you on your transition day, we will begin billing for the service. |
| Credit Card Bank Transfer | All FUSION customers <u>must pay by credit card or electronic fund transfer</u> , (circle one). Your service will now be billed from 1 st of month to 1 st of month. Some pro-rating of your bill will occur when your bill date is changed to the 1 st of the month. |
| _____ | Customer is now responsible for inside phone wiring. MCN does not offer WirePro service but will help you find an inside wiring consultant. Customer is responsible for all aspects of the local area network at their site. FUSION may not work if more than 5 jacks are used on the same phone line. |
| _____ | Customer should notify MCN if there are two-line phone jacks, or other special phone equipment involved in their FUSION order. For best results, your DSL modem should be six feet away from any device emitting RF signal (TV, stereo speakers, answering machine, UPS etc.). <u>DSL is delivered on a “best effort” basis.</u> |
| _____ | MCN Support hours are 9 AM to 6 PM Monday through Friday |

Data transfer rates between customer premise and Central office are influenced by several factors including line quality and loop length. Customer must identify servers on FUSION lines. Customer may be subject to further charges for excessive bandwidth if servers impact the network. In the event underlying third parties terminate MCN’s access to wholesale FUSION services, MCN may terminate this agreement. All accounts are covered by the MCN Acceptable Use Policy.

Subscriber

Signature

Print Name