

For MCN Only Order Mgr _____
 Order Number: _____
 Order date _____ for estimated Due Date _____
 PLATID _____

MCN FUSION Order Form 1.9 BUSINESS
This is a binding contract. Please read it carefully

To order FUSION VOICE AND DSL Service, please print and complete the form.
 You will also need to complete a letter or authorization and MCN Contract (if you are a new customer) before MCN can order your FUSION service.
 You can download this order form as a PDF file Please return all forms to MCN:

By Mail MCN attn: Fusion Orders P.O. Box 2445 Mendocino, CA 95460	By Fax Last page of signed contract order form and LOA 707-937-0733	In Person MCN 10700 Ford Street Mendocino	Scan and Email: E-mail completed order forms and LOA's to fusion@mcn.org
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Exact Name on phone bill : _____

Contact (if different from above): _____

Contact e-mail address: _____

Street Address: _____

Identify the BUSINESS Phone Number for Service

Please list the ten digit BUSINESS phone number(s), including area code for which you are requesting FUSION service: Circle the arrows for bonded hunting

Primary Line   **2nd Line (Bonded Only)**
 (_____) - _____ - _____ | (_____) - _____ - _____

Choose A Level Of Service

You are choosing to have MCN order this service for you.

		Service Name	Monthly Price	Fees & Taxes	Setup Fee
FUSION BUSINESS	___	Business FUSION Service	\$65.13	\$9.82	\$35
FUSION BUSINESS BONDED	___	Business BONDED FUSION Service	\$100.59	\$19.36	\$35
STATIC IP'S		___ 1 (\$10) ___ 4 (\$20) ___ 8 (\$30)			

*Estimated example total taxes and fees for Fusion as of 7/26/13, subject to change based upon federal, state, local and fee changes.

Choose A Modem

- ___ Single Port Modem (\$49.95 + tax/shipping)
- ___ Four Port/Wireless Modem (\$99.95 + tax)
- ___ Bonded Fusion Service Modem (\$129.95 + tax) (ROUTER? Y / N)
- ___ No Modem (I have a FUSION ADSL2+ capable modem already)

Special Phone Features Choices

Customer Initials	Item
___OFF ___ON	Caller ID Blocking—If turned OFF, people you call with caller ID service will see your name and phone number when you call. If left ON, people you call will see "Private Name/Private Number when you call them. OFF by default
___OFF ___ON	International Calls—OFF by default. There is no charge to enable the capability for international calls. There are charges for international calls
___OFF ___ON	Call Waiting
Initial ____	Phone listing: Customer listed status and caller ID info will remain as it is upon transfer of service. Please make any changes to these prior to transfer to Fusion service. New phone lines cannot be listed in the AT&T white pages.

Current MCN FUSION Service Provisions

Following are the current FUSION Service Provisions. These are subject to change as is noted in section IA of the MCN Contract. Please initial where items have a space ____ to do that.

Customer Initials	Item
_____	I realize that I am switching phone companies and will be billed for voice service by MCN as an agent for Sonic Telecom
_____	Customer is responsible for any obligations you may have with your current phone/internet company. This may include early termination fees or other obligations involved with bundled packages.
_____	I have a backup plan for transition time or if problems come up during the 3 hour voice line down time during my transition to Fusion. Cell phone# (optional) (____) _____-_____. You do not need to be present during the transition; however, you do need to be at your business by 5 PM on the day of the transfer to confirm that everything is working. If we do not hear from you on your transition day we will begin billing for the service.
Credit Card Bank Transfer	All FUSION customers <u>must pay by credit card or electronic fund transfer</u> , (circle one). Your service will now be billed from 1 st of month to 1 st of month. Some pro-rating of your bill will occur when your bill date is changed to the 1 st of the month.
_____	Customer is now responsible for all wiring from minimum point of entry phone box (MPOE). MCN does not offer WirePro service but will help you find an wiring consultant. Customer is responsible for all aspects of the local area network at their site. FUSION may not work if more than 5 jacks are used on the same phone line.
_____	Customer should notify MCN if there are two-line phone jacks, or other special phone equipment involved in their FUSION order. For best results, your DSL modem should be six feet away from any device emitting RF signal (TV, stereo speakers, answering machine, UPS etc.). <u>DSL is delivered on a "best effort" basis.</u>
_____	MCN Support hours are 9 AM to 6 PM Monday through Friday

Data transfer rates between customer premise and Central office are influenced by several factors including line quality and loop length. Customer must identify servers on FUSION lines. Customer may be subject to further charges for excessive bandwidth if servers impact the network. In the event underlying third parties terminate MCN's access to wholesale FUSION services, MCN may terminate this agreement. All accounts are covered by the MCN Acceptable Use Policy.

Subscriber

Signature

Print Name