

MCN ONLY

Order Mgr _____

Modem # _____

Due Date _____

PLATID _____

MCN DSL Order Form 1.5
MONTH TO MONTH SERVICE
This is a binding contract. Please read it carefully

To order DSL Service, please print and complete the form.
You will also need to complete a [DSL Contract](#) before MCN can order your DSL service.
You can download this order form as a PDF file [MCN Order Form as PDF File](#)
Please return both forms to MCN:

By Mail

MCN attn: DSL Orders
P.O. Box 2445
Mendocino, CA 95460

By Fax

Last page of signed contract
and order form
707-937-0733

In Person

MCN
10700 Ford Street
Mendocino

Your Name : _____

Identify the Phone Number for Service

List the 10 digit phone number, including area code for which you are requesting service:

_____ - _____ - _____

Choose A Level Of Service -- Choose only one of the four Levels of Service by initializing by that service.

		Service Name	Download Speed	Upload Speed	IP	Price
Dynamic IP Service	1.____	Residential Basic DSL <u>MONTH to MONTH</u>	Up to 1.5mbps	128kpbs to 384kpbs	One Dynamic	\$34.95
	2.____	Residential Advanced DSL <u>MONTH to MONTH</u>	1.5mbps to 3.0mbps	384kpbs to 512kpbs	One Dynamic	\$39.95
	3.____	Business Basic DSL <u>MONTH to MONTH</u>	Up to 1.5mbps	128kpbs to 384kpbs	One Dynamic	\$44.95
	4.____	Business Advanced DSL <u>MONTH to MONTH</u>	1.5mbps to 3.0mbps	384kpbs to 512kpbs	One Dynamic	\$49.95
	5.____	Residential Premium DSL <u>MONTH to MONTH</u>	1.5mbps to 6.0mbps	384kpbs to 608kpbs	One Dynamic	\$44.95
	6.____	Business Premium DSL <u>MONTH to MONTH</u>	1.5mbps to 6.0mbps	384kpbs to 608kpbs	One Dynamic	\$64.95

***Customers who are less than 11,100 cable feet from the central office receive a guaranteed minimum download speed of 384kpbs on Basic service.

All prices are part of a one year contract. See contract provisions below for details.

Choose A Modem:

____ Single Port Modem (\$39.95 plus tax/shipping)

____ Four Port/Wireless Access Modem (\$99.95 plus tax/shipping)

Current MCN Month to Month DSL Service Provisions

Following are the current DSL Service Provisions. These are subject to change as is noted in section IA of the MCN Contract.

- All MCN accounts are covered by the [MCN Acceptable Use Policy](#).
- Customer **MUST** have AT&T phone service on requested phone number.
- Minimum charge is a **one month commitment**.
- Customer may, one time, move to promotional one year contract from a month to month contract.
- In the event AT&T terminates MCN's access to wholesale DSL, MCN may terminate this agreement.
- Customer must maintain working AT&T phone line and AT&T local phone service at all times or DSL service will not work. In all such cases, early termination fees apply. Customer should notify MCN if there are two-line phone jacks involved in their DSL order.
- An MCN provided modem for DSL service is available at a sale price of \$39.95 (single port) /\$99.95 (multi-port/wireless router) plus tax and shipping (when applicable).
- \$50 downgrade fee applies if customer moves to a lower level of service.
- Data transfer rates between customer NIC and DSL Central Office or remote terminal are influenced by several factors including line quality and loop length. 10% to 20% protocol overhead is considered normal. Actual rates above 80% of listed minimum transfer rate are considered acceptable.
- Customer must identify servers on DSL lines. Customer may be subject to further charges for excessive bandwidth if servers impact the MCN network
- MCN is not responsible for outages not reported by the customer.
- Customer is responsible for all aspects of the local area network and inside phone wiring at their site. **Customer computer must have ethernet card in order to use DSL.** DSL will not work if more than 5 jacks are used on the same phone line.
- Customer will be billed 5 days after DSL circuit due date unless customer notifies MCN of technical problems.

Subscriber:

By: _____
signature

Name: _____
print