

MCN ONLY

Order Mgr _____

Order # _____

VPI/VCI _____

Due Date _____

MCN DSL Order Form 1.4 STATIC IP PRODUCTS
This is a binding contract. Please read it carefully

To order DSL Service, please print and complete the form.
You will also need to complete a [DSL Contract](#) before MCN can order your DSL service.
You can download this order form as a PDF file [MCN Order Form as PDF File](#) Please return both forms to MCN:

By Mail

MCN attn:DSL Orders Last page of signed contract
P.O. Box 2445 and order form
Mendocino, CA 95460 707-937-0733

By Fax

In Person

MCN
10700 Ford Street
Mendocino

Your Name : _____

Identify the Phone Number for Service

Please list the ten digit phone number, including area code for which you are requesting service:

_____ - _____ - _____

Choose A Level Of Service

Please choose only **One** of the Three Levels of **STATIC IP** Service by initializing by that service.
Prices listed below are for the first six months of a one year term.

		Service Name	Download Speed	Upload Speed	IP	Introductory Monthly Price
Static IP Service	1.	MCN Express-S DSL	Up to 1.5mbps***	128kbps to 384kbps	5	\$44.95
	2.	MCN Pro-S DSL	1.5mbps to 3.0mbps	384kbps to 512kbps	5-13	\$49.95
	3.	MCN Premium-S DSL	1.5mbps to 6.0mbps	384kbps to 608kbps	5-13	\$59.95

***Customers who are less than 11,100 cable feet from the central office receive a guaranteed minimum download speed of 384kbps on Basic service.

All prices are part of a one year contract. See contract provisions below for details.

Choose A Modem

____ Single Port Zoom (\$39.95 plus tax/shipping)

____ Four Port/Wireless Access Zoom X6 Modem (\$99.95 plus tax)

Current MCN DSL Static Service Provisions

Following are the current DSL Service Provisions. These are subject to change as is noted in section IA of the MCN Contract.

- All MCN accounts are covered by the [MCN Acceptable Use Policy](#).
- Customer MUST have at&t **phone** service on requested phone number
- Introductory pricing requires a one year commitment and a signed [DSL Contract](#).
- Early termination results in a charge of the difference between the promotional rate and the month to month rate for the length of service or remainder of charges on one year contract, whichever is less.
- In the event at&t terminates MCN's access to wholesale DSL, MCN may terminate this agreement.
- After one year commitment is complete, pricing reverts to month to month pricing at then current price. Current month to month price is \$54.95 for Express-S, \$59.95 for Pro-S, \$64.95 for Premium-S.
- Customer must maintain working at&t phone line and at&t local phone service at all times or DSL service will not work. In all such cases, early termination fees apply.
- Customer should notify MCN if there are two-line phone jacks involved in their DSL order.
- MCN provided equipment for DSL is available at a sale price of \$39.95 plus tax/shipping or \$99.95 plus tax/shipping.
- \$50 downgrade fee applies if customer moves to a lower level of service.
- Data transfer rates between customer NIC and DSL Central Office or remote terminal are influenced by several factors including line quality and loop length. 10% to 20% protocol overhead is considered normal. Actual rates above 80% of listed minimum transfer rate are considered acceptable.
- Customer must identify servers on DSL lines. Customer may be subject to further charges for excessive bandwidth if servers impact the MCN network
- MCN is not responsible for outages not reported by the customer.
- Customer is responsible for all aspects of the local area network and inside phone wiring at their site. **Customer computer must have ethernet card in order to use DSL.** DSL will not work if more than 5 jacks are used on the same phone line.
- Customer will be billed 5 days after DSL circuit due date unless customer notifies MCN of technical problems.
- Circuit is assigned either 1 or 5 static IP addresses. More IP address space is available for an additional charge.

Subscriber

By: _____
signature

Name: _____
print