

<b><u>MCN ONLY</u></b>
Order Mgr _____
Modem # _____
Due Date _____
Plat # _____

**MCN DSL Order Form 1.5 STATIC IP PRODUCTS**  
**This is a binding contract. Please read it carefully**

To order DSL Service, please print and complete the form.  
 You will also need to complete a [DSL Contract](#) before MCN can order your DSL service.  
 You can download this order form as a PDF file [MCN Order Form as PDF File](#) Please return both forms to MCN:

<b>By Mail</b>	<b>By Fax</b>	<b>In Person</b>
MCN attn:DSL Orders	Last page of signed contract	MCN
P.O. Box 2445	and order form	10700 Ford Street
Mendocino, CA 95460	707-937-0733	Mendocino

**Your Name :** \_\_\_\_\_

**Identify the Phone Number for Service**

Please list the ten digit phone number, including area code for which you are requesting service:

\_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

**Choose A Level Of Service**

Please choose only **One** of the Three Levels of **STATIC IP** Service by initializing by that service.

		Service Name	Download Speed	Upload Speed	IP	Introductory Monthly Price
<b>Static IP Service</b>	1.	<a href="#">MCN Express-S DSL</a>	Up to 1.5mbps***	128kbps to 384kbps	5	\$44.95
	2.	<a href="#">MCN Pro-S DSL</a>	1.5mbps to 3.0mbps	384kbps to 512kbps	5-13	\$49.95
	3.	<a href="#">MCN Premium-S DSL</a>	1.5mbps to 6.0mbps	384kbps to 608kbps	5-13	\$59.95

\*\*\*Customers who are less than 11,100 cable feet from the central office receive a guaranteed minimum download speed of 384kbps on Basic service.  
**All prices are part of a one year contract. See contract provisions below for details.**

**Choose A Modem**

\_\_\_\_ Single Port Modem (\$39.95 plus tax/shipping)

\_\_\_\_ Four Port/Wireless Access Modem (\$99.95 plus tax)

## Current MCN DSL Static Service Provisions

Following are the current DSL Service Provisions. These are subject to change as is noted in section IA of the MCN Contract.

- All MCN accounts are covered by the [MCN Acceptable Use Policy](#).
- Customer **MUST** have AT&T **phone** service on requested phone number.
- Introductory pricing guaranteed with a signed [DSL Contract](#). One 12 month promotional period per customer unless customer order concurrent service
- In the event AT&T terminates MCN's access to wholesale DSL, MCN may terminate this agreement.
- After one year commitment is complete, pricing reverts to month to month pricing at then current price. Current month to month price is \$54.95 for Express-S, \$59.95 for Pro-S, \$64.95 for Premium-S.
- Customer must maintain working AT&T phone line and AT&T local phone service at all times or DSL service will not work.
- Customer should notify MCN if there are two-line phone jacks involved in their DSL order.
- MCN provided equipment for DSL is available at a sale price of \$39.95 (single port) plus tax or \$99.95 (multi-port/wireless router) plus tax. Shipping charges added when applicable.
- Data transfer rates between customer NIC and DSL Central Office or remote terminal are influenced by several factors including line quality and loop length. 10% to 20% protocol overhead is considered normal. Actual rates above 80% of listed minimum transfer rate are considered acceptable.
- Customer must identify servers on DSL lines. Customer may be subject to further charges for excessive bandwidth if servers impact the MCN network.
- MCN is not responsible for outages not reported by the customer.
- Customer is responsible for all aspects of the local area network and inside phone wiring at their site. **Customer computer must have ethernet card in order to use DSL.** DSL will not work if more than 5 jacks are used on the same phone line.
- Customer will be billed 5 days after DSL circuit due date unless customer notifies MCN of technical problems.
- Circuit is assigned either 1 or 4 static IP addresses. More IP address space is available for an additional charge.

Subscriber

By: \_\_\_\_\_  
signature

Name: \_\_\_\_\_  
print